

# Voucher Terms and Conditions

COSY CLUB - (part of) LOUNGERS PLC

## T&C's

- **COSYCLUBVOUCHERS,E-VOUCHERSANDGIFTCARDSPROVIDEDBYTOGGLE:**
- E-Voucher and Gift Cards (provided by Toggle) are valid in any Cosy Club across England and Wales.
- E-Voucher and Gift Cards (provided by Toggle) must be presented on arrival or at the point of payment.
- E-Voucher and Gift Cards will be registered or scanned at the point of redemption to ensure they are valid.
- E-Vouchers are only valid until (and including) the expiry date displayed on the voucher.
- The expiry date and remaining balance of physical Gift Cards can be checked by visiting <https://vouchers.cosyclub.co.uk/balance>.
- All Vouchers cannot be exchanged for cash.
- Duplicate vouchers will not be accepted.
- If you are using a voucher please let a member of the team know before you order. Vouchers cannot be redeemed on the App.
- If your bill exceeds the value of the E-Voucher and Gift Cards (provided by Toggle) they may be supplemented by cash, credit or debit card.
- 'Old' style vouchers purchased or given through our previous provider (Brookfield Digital) will still be valid for redemption providing they remain within their expiry date and have not already been redeemed.